

OrlandoSmile.com - Booking Form

Party leader

Name : _____

Address : _____

Post Code : _____

Email Address: _____

Day Telephone : _____

Eve Telephone : _____

Arrival Date : _____

Departure Date : _____

Number of Adults : _____

Number of Children : _____

Details of Party Members (excluding Party Leader)

	Mr/Mrs/Miss	Initials	Surname	Age (if under 18)
1.	_____	_____	_____	_____
2.	_____	_____	_____	_____
3.	_____	_____	_____	_____
4.	_____	_____	_____	_____
5.	_____	_____	_____	_____
6.	_____	_____	_____	_____
7.	_____	_____	_____	_____
8.	_____	_____	_____	_____
9.	_____	_____	_____	_____

Other Requirements (Please tick if required)

- Pool Heating - cost per week \$135 / £70
- Welcome Pack - Cost starting from \$35
- Champagne & Flowers - Cost \$60
- Daily Maid Service - Cost \$40 per day (general tidy up)
- Cot Rental - Cost \$35 per week
- Highchair Rental - Cost \$35 per week

- Hire Car – Delivered to your villa**
Please ask for details
- Taxi / Limo Service**
Please ask for details
- Airport Pick-up – Orlando International Airport**
Please ask for details
- Airport Pick-up – Sanford Airport**
Please ask for details

Special Requirements: _____

- I agree that in the event of any problem arising during my holiday, I will contact the local management company at the earliest opportunity. Failure to do so will result in no liability being accepted in respect of subsequent claims received.
- I certify on behalf of the persons included on this booking form that I am authorized to make this booking.
- I have read and agree to the booking terms and conditions as set out in the details.
- A non-refundable deposit of £100 / \$150 is due within 7 days of booking to secure your dates.
- I agree to pay the balance in full no later than eight weeks prior to departure.
- I agree to pay a \$250 refundable security deposit upon arrival to our management company.
- The above mentioned security deposit will be refunded back to you within 30 days of your departure and after the management company have inspected the property. Please see the Terms & Conditions for more details.
- All cheques to be made payable to **Paul & Sue Smith**

Please send the completed Booking Form & Cheque (made payable to Paul & Sue Smith) to:

**26 Charlotte Way
 The Woodlands
 Atherstone
 Warks
 CV9 1AS
 UK**

Please confirm your name : (Print _____) (Signed _____)
 (Party Leader) Date _____

www.OrlandoSmile.com

Contact Details Tel: +44(0)1827 718971 Email: PaulauSue@btinternet.com

Terms and Conditions of Rental

Terms & Conditions of Agreement

- The signing of the Booking Form or issuing of cheque by the party leader confirms the acceptance of the terms and conditions set out and shall be binding on the person(s) booking and intending to occupy the premises.
- No all male parties or parties of guests who are all under the age of 21 will be accepted.
- No pets accepted.
- For the comfort of all our guests, the home is non-smoking, however smoking is permitted on the patio area. Please use ashtrays provided.
- To ensure comfort, security and peace of mind our home is registered with the State Authorities and is in full compliance with all relevant legislation.

General

- Stays of 5 nights or less will incur a cleaning fee of 50 pounds sterling.
- The villa is available for occupation from 1400 hours, local time, on the day of arrival if no other guests are departing on the same day, although you are advised to check with our management company to be sure that everything will be ready.
- Departure time - 12 noon but only if no arrivals on the day of departure. If you require to stay past the departure time, you will need to inform our management company in advance.
- All patio doors are fitted with a child alarm, while fire alarms are situated around the entire villa. Any tampering of these alarms will result in a deduction of \$50 from your security bond.
- All local telephone calls are free. All other outgoing calls are charged as taken
- All bed linen and towels are provided for your needs, although you are not allowed to remove any from the house including beach towels

Payment Details

- A non-refundable deposit of 100 pounds sterling or \$150 USD is due within 7 days of your initial reservation, to be sent with the completed Booking Form. On receipt of your deposit we will bank your cheque and wait for clearance, following which we will send out a receipt and confirmation of booking.
- Payment of the balance, plus the refundable security deposit is due in full 8 Weeks prior to your arrival date. On receipt, banking and clearance of your parties final payment, we will send out directions to the villa, security gate and house key details. A \$250 USD security deposit is payable locally.
- Please note:- we are unable to accept Visa, MasterCard or Discover card payment.

Security/Breakages Bond

- We require a refundable security/breakage deposit to be paid at the time of arrival. This deposit of \$250 USD will be repaid to your party by cheque, within 30 days of your departure, providing the local management have reported no breakages and you have returned the keys as requested. We check the inventory prior to your arrival and after your departure and will

advise of any faults. These may include additional cleaning costs for spills, stains etc.

- The villa front door key must be left in its security box each time you leave the property. The loss of the door key will result in a charge of \$250 from your security bond.
- You will be provided with 1 key for the villa. In the situation that you lock yourself out, you are to phone our management company immediately, and they will allow you re-entry into the house. Unfortunately you will incur a small charge for their service depending on the call out time (\$25 in office hours, \$100 out of office hours).
- The client is held responsible for any damage or breakages that may be caused to the property its contents and also for any items in the inventory during your stay. All damage and faults caused or found at the home must be reported to our management company at the earliest opportunity
- We retain the right to retain the security deposit (either in part or full) to cover breakages, damage or non-return of the keys. Receipts for repairs/replacements will be provided in the unlikely event that such retention of the security deposit is required.
- We reserve the right to pursue a quest for recompense for any and all damages caused which may exceed the value of the security deposit within 14 days of being served notice of this.
- Florida has a sub-tropical climate and care must be taken with food that is left uncovered. Apart from spoiling and contaminating food left uncovered can attract insects very quickly. Any added costs for pest control services incurred from lack of care in this may be passed to you.

Safety and Security

- Due to State Fire Regulations under no circumstances may more than the maximum number of persons identified on the Booking Form occupy the property.
- Children must be supervised at ALL TIMES whilst in the pool area.
- Glass is NOT permitted in the pool area. Plastic glasses are provided.

Cancellation

- In the event of your party needing to cancel, the following conditions will apply.
 - 12 or more weeks prior to arrival date = 20% of the total charge
 - 8 or more weeks prior to arrival date = 50% of the total charge
 - Less than 8 weeks prior to the arrival date = 100% of the total charge (not including the security deposit)
- Please ensure you have Travel Insurance to cover your losses if cancellation is due to an insured event beyond your control resulting in a financial loss.

Disclaimer

- **LIABILITY** – The property is privately owned and neither the owners nor the management personnel accept any responsibility whatsoever for personal injury, accidents or loss or damage to personal effects, however caused as a result of use of the pool, spa and villa. It is your responsibility to ensure that children are always supervised properly in and around the pool and inside the villa.

- **The owners and their agents reserve the right of entry at any time (includes such workers as pool maintenance, gardeners etc.).**
- **Whilst all information supplied in the brochure and on the website is deemed to be correct to the best of our knowledge, it is understood that the information supplied is for guidance purposes only and does not form any part of the contract.**

Force Majeure

- **The owners or their agents cannot accept responsibility, be responsible or be liable in respect of damage or changes caused by Force Majeure, e.g. strikes, floods, closure of airports, weather conditions or other events beyond our control.**

Complaints or Dissatisfaction

- **In the unlikely event of a complaint during your stay please contact the Management Company immediately. If the matter cannot be resolved you should contact the owner, in writing, within 14 days of the end of the rental period. If the problem has not been reported, as requested to the Management Company the owner can not accept any responsibility.**

Law

- **This contract is subject to and shall be constructed in accordance with the laws of England and the parties hereby submit to the exclusive jurisdiction of the English courts.**

**If you wish to discuss any of these terms and conditions,
please telephone 01827 718971**